2022 Alaska Interagency Incident Business Training

Thank you for joining us for the 2022 Alaska Interagency Incident Business Training. We received some great information and tools from each of the presenters. We are recruiting for the 2023 Alaska Interagency Incident Business Training Committee. This will be an excellent way for us to come together to address Alaska, and National, specific issues communicated from the 2022 season, and come forward with some resolutions for our 2023 Training. You do not have to have experience in Incident Business. Some of the best perspectives have come from the greenest of personnel to the most seasoned. Please consider signing up to roll out our 2023 Training. Please sign up here: 2023 Alaska IIBM Training Committee. We’ll reach out after the season to get things started.

Questions from training:

1. So if Finance is setting up or using Flows then everyone in Finance will need either a named user account or a named account (temporary)? Is that correct, if not how will finance section personnel get documents in the inbox?
   a. To set up Flow, you will need a named FireNet account. To have access to the Finance shared in-box, you will need a named FireNet account. The Flow allows documents to be extracted from the in-box and placed into a designated “Uploads” folder for our PTRC’s, and EQTR’s, or anyone else that does not have access to the in-box/named FireNet account.
   b. If you’re on an incident and no one in your Finance section can set up Flow, or no one on the IMT can set up Flow, your best bet is to “phone a friend”, contact Keith O’Laughlin, or even reach out to RIST. keith.oloughlin@usda.gov or keith_oloughlin@firenet.gov

2. One of the issues we ran into last year was OneDrive! People deleting documents in OneDrive, which deleted them in SharePoint! I hope we talk a bit about this.
   a. FireNet sent out a message in 2021 that OneDrive is not supported by FireNet and that navigating in OneDrive can lead to deleting an entire incident. Everyone should work in the TEAMS/SharePoint environment. Do not use OneDrive.

3. Last year, ITSS’s spent a lot of time signing folks out of FireNet and work accounts accessed on Fire computers so that the next person that got the computer was not able to use/see the last persons email and teams etc. So the lesson here is to LOG OUT of FireNet in the browser and any work accounts before you leave! We only know if it is reported!
   a. Thank you very much for sharing this tip. We will be sure it is shared.

4. ITSS cannot aid or assist in getting/creating FireNet accounts! All we can do is point you to the FireNet page. Please have your accounts before your first assignment!
   a. Thanks so much for letting us know. I know at times it makes sense to reach out to IT for IT type of issues, but when we are on incidents and we’re having FireNet issues, that isn’t necessarily the case. After our first day of training, we are confident everyone has some great resources to reference when needed. FireNet.gov is an excellent resource to review for all things A-Z for FireNet.
5. When you are in the folders in Teams and you downloaded documents, renamed them then uploaded them again. You can rename and move document right in the folders so why the extra steps? Am I missing something?
   a. Great question. If you can skip a step and make the same end goal of moving a document and ensuring it is named properly before exiting, then do what is best for you. We encourage everyone to do what is most comfortable for them, and their skill level, while ensuring we are following either local, regional, state, or national guidance.

6. How long will our FireNet guest privileges last? I'd love to watch the available videos.
   a. Guest privileges are not temporary. A good practice is logging in every month to ensure your account remains active.

7. Another comfort item for those who sit all day: Therm-a-rest seat cushion.
   a. Whoever shared this – thank you! This is a MUST HAVE for fire assignments! There are so many different varieties. Happy tush-cushion shopping!

Please bookmark the Alaska Interagency Coordination Center (AICC) link to access helpful resources from our training.
https://fire.ak.blm.gov/administration/IncidentBusinessManagement.php

Thank you,
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